

## **FAQ – Bobsleigh and Skeleton – Olympic Family & Friends**

There are FAQ's on other websites. In particular, check out

<http://www.vancouver2010.com/> - and click on FAQ from the menu across the top

(Note – the answers given below are the best available at this time. No guarantee is given as to accuracy.)

### **A. Ticketing**

1. Q : Will our athlete provide us with tickets for their event?  
A: No. Athletes do not receive a ticket allocation. Their Sports Federation (BCS) offered limited pre-order opportunities. This program has now ended.
2. Q: Are tickets still available and when should I buy them?  
A: It is expected that these events will be sold out. Obtain tickets as early as possible. There is supposed to be one more ticket offer in Canada (for Canadians) in the near future. CoSport is the international ticket agency, and their website indicates that Bobsleigh tickets are not available.
3. Q. I have purchased A tickets. Will I be seated at the Finish Line?  
A. Seating allocations have not been made as yet. It is anticipated that they will be made in the Fall of 2009. Based on past Olympics, there will be Seats at the Start, Finish and mid track areas. You may be allocated to any of these areas.
4. Q. Do I need tickets for the Award Ceremonies?  
A. Yes. Bobsleigh Canada Skeleton expects to be able to assist Family members with Award Ceremony access. More info to be forthcoming.
5. Q. I would like to get tickets for the Opening (or Closing) ceremonies, but they do not appear to be available online.  
A. One more block of tickets will be released to the Canadian public in the next, 3<sup>rd</sup>, phase of ticket sales on the Vanoc site. Tickets for most events and for the Opening and closing ceremonies should be available through the Vanoc lottery process. This supposed to be happening imminently (October?)

### **B. Event Attendance**

1. Q. When should I arrive for the event?  
A. For Whistler, the Sliding Centre will open 3 hours before the event. Expect crowds and lineups, in particular for security checks. Do not leave it to the last minute.
2. Q. What should I wear?  
A. Dress for extended cold weather. Good gloves, warm hat/toque, clothing in layers, warm socks and boots, and boots with good traction. Be ready for snow and, if temp forecast is high, possibly rain. WEAR RED, show your Maple Leaf brand!
3. Q. Can I bring food and/or beverages?  
A. No. Food and beverages are not permitted? They will be available at the venue. Based on past Olympics, beverage facilities are provided along the track and a tent is available at the base of the run – where you can sit, eat, drink, and warm-up.

4. Q. Can I bring a flag?

A. Yes, provided it's not overly large and/or attached to a big flagpole. Also you should be allowed to bring in noise makers (bells etc). Read Vanoc's "Venue Code of Conduct"

**C. Accommodation**

1. Q. When should I be registering for the PetroCanada Program? How do I do this?

A. Registration information is not available yet. The PetroCanada rep has indicated that a Registration Information Package should be issued by mid October

**D. General**

1. Q Can you tell me about the Zeus database, and should Family and Friends be registered on it.

A. Zeus is the database for the COC. Athletes have to register their information on the site, before any Family information can be entered. The COC will be providing more information on this process during the next round of Family & Friends Orientation sessions (Calgary scheduled for October 14<sup>th</sup>). Check the COC Orientation Invitation link on the BCS F&F website page.